2020 Initial Certification Cycle FAQs

Created March 13. Will be updated as necessary.

1. **Will HMDCB be holding the exam as scheduled in 2020?**

   Currently, HMDCB is planning to deliver its 2020 initial certification exam as scheduled from May 14-June 2. We are closely monitoring developments and staying in close communication with PSI, our testing vendor, should it become necessary to change this decision.

2. **Will HMDCB be extending its Early Bird deadline?**

   Yes, the Early Bird application deadline, which was originally March 17, 2020 has been extended to March 31, 2020 to allow for those physicians who are caring for our most vulnerable population for COVID-19 to spend time on patient care rather than saving money on their application fee.

3. **Will HMDCB be moving or extending the testing window?**

   At this point, there are no plans to move or extend the testing window. Should the situation warrant a different decision or become necessary, updates will be provided to all scheduled candidates as soon as possible.

4. **What should someone do if they are quarantined and unable to take the exam?**

   If you are scheduled to take your exam but are quarantined, contact HMDCB staff at 847-375-6740 so we may help determine your best course of action. If you are exhibiting symptoms such as a fever and/or respiratory difficulties, we encourage you to reschedule your testing appointment.

5. **What should someone who has already scheduled do if they’d like to delay their exam or cancel for 2020 due to fears of COVID-19?**

   If you are scheduled to take your exam and would like to delay doing so due to a mandated quarantine or being sick, please contact HMDCB staff at info@hmdcb.org or 847-375-6740 so we may help determine your best course of action. PSI has put in place enhanced procedures to protect candidates who take exams at their locations, including an enhanced site cleaning process and a strict test center administrator attendance policy to reduce administrators who are sick.

6. **How do I find out if my exam site is closed or inaccessible?**

   PSI provides an updated listing of exam site closures on its website. Please refer to this site for all questions about site closures.