2020 Initial Certification Cycle FAQs

Updated March 23, 2020. Will be updated as necessary.

1. *Will HMDCB be holding the exam as scheduled in 2020?*

   Yes. HMDCB's Board of Directors is committed to providing an exam for those interested in becoming HMDCB-certified in 2020.

   Currently, HMDCB plans to extend the 2020 initial certification exam window by 30 days. The new exam window will now take place **June 15-July 3, 2020**. We are closely monitoring developments and staying in close communication with PSI, our testing vendor, should it become necessary to extend these dates even further.

2. *Will HMDCB extend the initial application close date?*

   Yes, to accommodate the additional workload facing many applicants, the 2020 initial application close date has been extended to May 13, 2020.

3. *Will HMDCB be extending its Early Bird deadline?*

   Yes, the Early Bird application deadline has been extended to April 27, 2020 to allow for those physicians who are caring for our most vulnerable population to focus on patient care rather than saving money on their application fee.

4. *What should someone do if they have already scheduled their exam and need to reschedule?*

   If you are scheduled to take your exam, PSI will automatically cancel it for you. Once cancelled, they will send you a new eligibility email (which will include a website, phone number, and ID# to reschedule your exam). You will not be able to reschedule your exam until you receive this email. You will be required to reschedule your exam by May 25, 2020.

5. *What should someone do if they'd like to withdraw their application for 2020 due to COVID-19?*

   To withdraw your 2020 initial application, please contact HMDCB staff at info@hmdcb.org. We cannot accept cancellations over the phone, so please email us to ensure your request is processed.

6. *How do I find out if my exam site is closed or inaccessible?*

   Our testing partner, PSI, has currently closed all their U.S. testing centers through April 13, 2020. We will update this FAQ once testing centers begin to reopen.