

Withdrawal & Refund Policy

Effective: September 2023

Withdrawal (cancellation) & Refund Policy

Since access to HMDCB's longitudinal assessment and educational events are granted immediately after an individual pays the Continuing Certification Program (CCP) fee, all CCP fees are nonrefundable.

If an individual would like to no longer hold the credential, they can withdraw by not meeting the annual Continuing Certification Program requirements. Failure to meet the annual requirements will result in loss of the credential at the end of the one-year cycle period.